



VICTORINOX
SWISS ARMY

Date: _____

TIMEPIECE SERVICE REQUEST

In order to properly enter the correct information in our system, please print clearly.

Customer Information

Shipping Information (if different from Customer Information)

Name:		Name:	
Address:		Address:	
City:		City:	
State:	Zip:	State:	Zip:
Phone:	Fax:	Phone:	Fax:
Email:		Email:	

Would you like to receive information/offers from Matheu's Fine Watches and Jewelry? Yes No

Please Circle Information:

Warranty receipt enclosed: Yes No

If service requires a new strap, bracelet or case back, do you want the old parts returned? Yes No

Is there any part of the timepiece you would not want replaced? Yes No
If yes, what part _____

Description of Service Requested (please check all that apply):

Replace: Service: Miscellaneous:

If the timepiece is not under warranty, we will need a credit card and authorization to process the service. All service including battery changes will require a \$15 shipping and handling fee.

Matheu's will contact you regarding an estimate for repair once watch is received.

Note: Pricing and payment methods outlined pertain to our Service Center in Highlands Ranch and Breckenridge CO only.

Highlands Ranch Colorado:

Address:
Matheu's Fine Watches
Highlands Ranch Town Center
9315 Dorchester St., Suite 106
Highlands Ranch, CO 80129

Tel: 303-471-TIME (8463)
Email: service@matheusfinewatches.com

Breckenridge Colorado:

Address:
Matheu's Fine Watches
324 S. Main St.
Breckenridge, CO 80424

Tel: 970-453-TIME (8463)
Email: service@matheusfinewatches.com